

THE JETSTREAM MAGAZINE | 2020 | ISSUE NO. 1

KIA ORA 2020



Jet Park
HOTELS



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Exclusive offers, save up to 30%

Free WiFi & overnight parking

7 days car storage *(Auckland)*

Free direct airport shuttle *(Auckland)*





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We would love to hear from you, so please do get in touch if you have any questions or feedback. Wishing you an enjoyable stay.

– Nicole Lawson
Group General Manager

Kia Ora! Welcome to our latest edition of our Jetstream magazine

I trust you all had an enjoyable and relaxing time over the festive period.

You may know that Jet Park Hotels prides itself on being a pet-friendly hotel. Recently we welcomed a new fur-baby into our **Jet Park Hotel Auckland Airport** team – “Jetson” the cat. We adopted Jetson from the SPCA, and he’s a stunning tabby cat – approximately 5 years old and he has well and truly settled himself in at the hotel. Keep an eye out for him around the front entrance, he loves milling around the pond area or gardens.

Last year Te Maroro Restaurant & Bar underwent a total make-over. I am sure you will all agree the new space looks sensational and the purpose-built buffet station allows for a hassle-free breakfast experience. One of our Chefs is there each morning ready to cook your eggs any way – I can highly recommend one of the omelettes – simply delicious! The new bar area is almost complete with the finishing touches still in progress. This space has been entirely modernised and is the perfect location for a relaxing beverage.

We would like to extend our heartfelt thanks to you all

for your patience during these renovations. The staff in Auckland also benefited from this make-over, as the reshuffle of the restaurant and bar saw the staff room not only moved; but expanded too. The finished product provides a wonderful bright and spacious place for our staff to take a well deserved break and relax in.

Jet Park Hotel Hamilton Airport renovations continue; we have completed 22 rooms from top to bottom. We’re also proud to relaunch our new Propeller Restaurant & Bar into a modern and purpose-built area. Make sure you check it out if you are staying with us at Hamilton! On the 5th Dec we celebrated the official relaunch of the hotel. To top off this fabulous event our guest speaker on the night was none other than the newly appointed All Blacks Coach Ian Foster. It was wonderful to listen to Ian compare the challenges of a Rugby World Cup campaign to the challenges of going through a refurbishment of the entire hotel.

Jet Park Hotel Rotorua is right in the middle of its peak season with a high volume of tourists descending on the area for many ultra-sporting events over the coming months. We will continue with the renovations of the bathrooms during the quieter winter period.



All three properties underwent their annual Qualmark inspections in December. Qualmark is part of Tourism New Zealand and completes an annual assessment of our business from a people, planet and profit perspective, which results in an official trade accreditation mark that can be trusted by you the customer when making a decision on where to stay when you travel. I am proud to advise that Jet Park Hotel Auckland Airport retained its 4 star plus rating with Gold sustainable tourism business award. Both Jet Park Hotel Rotorua and Jet Park Hotel Hamilton Airport were awarded a 4-star rating with a Silver sustainable tourism business award.

We are continuously researching ways to improve our environmental and sustainability initiatives. We recently introduced a reusable water decanter in every room not only to promote that New Zealand water is safe to drink but also to reduce the amount of single-use water bottles going to landfill.

Our new in-room amenity range- "Koura Body" has been rolled out across the group. The new look range scent is a blend of two New Zealand natives - kawakawa and kowhai.

We are sure you will love our new Koura Body products as much as we do! The large hand wash and body balm are available for purchase - please see reception. The shampoo and conditioner bottles are made from recycled Anchor milk bottles and the new "naked" soaps ensure we are reducing unnecessary packaging where practical. Jet Park Hotels does participate in a soap recycle program, which sees all our unused soap sent back to the New Zealand factory to be regenerated into soap sent off to the Pacific Islands.

I am sure over the past few weeks some of us have been thinking about the new year ahead. Or perhaps you have set yourself a transformational new year goal - whatever that may be, we wish you every success for what 2020 may bring.

Nicole Lawson
Group General Manager

What makes us different

Supporting our communities



Welcome Jetson

Recently, we welcomed a new fur-baby into our Jet Park Hotel Auckland Airport team – 'Jetson' the hotel cat, lovingly adopted from the SPCA. He was handed over to the SPCA as his old owners could no longer care for him. He's a stunning tabby cat – approximately 5 years old and he has well and truly settled himself in at the hotel. Keep an eye out for him around the front entrance, he loves milling around the pond area or gardens.

We welcome you to like our Facebook or Instagram page (@jetparkhotels) as we keep you up-to-date on Jetson's adventures!

Jet Park Hotel understands that your pets are part of your family and we'd like to make it easier for you to travel with them. Our "Pet-Stay Rooms" are available at both Auckland and Rotorua, so now the 'whole' family can stay!

We are committed to being proactive in the community, and in doing so, support various charities such as SPCA, The Bob Kerridge Animal Welfare Fellowship, Make-A-Wish New Zealand and more.

Bob's Corner

There is something uniquely special about a cat being part of the welcoming staff when you check into your hotel. A cat adds a homely warmth to your arrival, and cats, being cats, you can be sure you will have more curious encounters during your stay whilst they check you out to make sure you are totally enjoying your stay.



I can recall a number of hotel cats during my travels, most notably the cat at the Duke of Marlborough, in Russell, with whom we shared the couch by the fire on numerous occasions; the

Commodore cat in Christchurch, who had the habit of mysteriously appearing in rooms during the day and night; and Goldie, the Huka Lodge cat, who luxuriated in specially selected locations around the estate, dining at leisure on freshly caught trout when he so pleased. These, and many other cats, have added a welcome dimension to my stays away, and I have always felt blessed by their company.

Imagine my delight when I learned that Jet Park in Auckland, my favourite home away from home, was to add the feline touch to their establishment in the form of the aptly named 'Jetson', wearing a definite grin of approval at his being adopted into such a luxurious environment – we shall meet soon handsome fellow!



Jetstars

Our commitment to excellence will transform your experience



Welcoming our new Group Human Resources Manager, Tanya Myers

Tanya initially started working in hospitality to put herself through her first university degree, and worked in restaurants, bar tendering, and reception. Born and raised in central Auckland, Tanya has now worked for over 6 years in hospitality.

"I have always loved working in hospitality, meeting new people from all over New Zealand and the world, hearing about their adventures and love of our country... I am passionate about

business excellence and providing great service and memorable experiences. Our business and industry provide the rare opportunity to achieve this, I thrive and help others when given the freedom and mobility to improve and grow the capability of our Jet Park family." Tanya's first impressions have been that; "At the heart of everything we do, our guests are front of mind and we want them to experience service and care that is consistent with who we are and what we value most at Jet Park Hotels."

With a passion for dancing, leisure time is often spent by the ocean and in nature, walking and hiking outdoors; "I love the zen of restorative yoga and the discipline and challenge of Tae Kwon Do and boxing. My son represents New Zealand in Tae Kwon Do and I am a proud supporter of him and the team." An ideal holiday destination would have to be Greece, enjoying its culture, landscapes and people.



Meet our Business Development Executive, Maggie Maximiano

A people's person, Maggie is passionate about the hospitality industry and really enjoys connecting with people; "...Everyone has a story to tell." Maggie is originally from the Philippines, where hospitality comes natural to people. From humble beginnings working in a café, Maggie's curiosity about the food and beverage industry grew, which led onto hotels. After 'six amazing years', Maggie has experienced different roles in several hotels; "This enabled me to learn, benchmark and appreciate

how each department influences each other." Working at Jet Park Hotel Auckland Airport, Maggie feels that the hotel is dedicated and committed to their guests; "This reflects on the product and service offered."

When not at work, Maggie enjoys reading, fitness and charity work. The ideal holiday? "Italy!! Wine, food and good views!"

Commitment to Sustainability

Checkout some of our latest enviro-friendly initiatives...



Did you know? Our shampoo and conditioner bottles in your bathrooms are made from recycled Anchor milk bottles.

We are proud to introduce our brand new “Koura Body” brand including shampoo, conditioner, hand-wash, hand and body balm, and hand cream. This New Zealand botanical skincare range is infused with the natural, soothing and hydrating properties of steam distilled, native kawakawa and golden kowhai extracts (only found in New Zealand!). Proudly made in Aotearoa (New Zealand) exclusively for Jet Park Hotels by Healthpak NZ Ltd. Guests can enjoy these amenities in handy recyclable pump bottles, thus reducing single use plastic packaging even further.



Towards the end of 2019, we produced quality, reusable bags, modelled on the fish wall sculpture crafted from NZ Swamp Kauri, by artist Rex Homan, as found in our Auckland Airport’s main hotel lobby. Many supermarkets and shops now ban single use shopping bags, so these bags are the perfect, stylish option to take wherever you go!

Talking about great take-away “must-haves” you can’t go past our reusable, recyclable coffee cups. The design on the cup has been created by the hotel staff children to showcase art with themes from nature and shapes inspired by plants and New Zealand birds. These themes connect with our commitment to sustainability, the environment and our community.

We hope you enjoy a good night’s sleep in our super comfy beds. Our new “Dream” pillow is a durable, microfibre fill option that provides luxury and plumpness without a duck feather in sight!

Commitment to Sustainability

Checkout some of our latest enviro-friendly initiatives...



Each 900 gram “Dream” pillow is filled with ultra-fine luxury microfibre made from 22 recycled plastic bottles. That’s not all- For every 8 “Dream” pillows sold, our supplier Vendela.co.nz fund the purchase and planting of a native seedling via their “Dream Green” sustainability initiative, planting thousands of native trees each year!



Downlights NZ is a New Zealand owned and operated fragrance soy candle company that manufactures luxury candles using artisan techniques. Their candles are lovingly hand poured and the entire manufacturing process supports the development of a variety of workplace skills and offers employment opportunities for young adults with Down syndrome and disabilities. We’re proud to have worked with Downlights NZ to offer our VIPs and top clients thank you gifts over Christmas 2019. If you would like to find out more about Downlights NZ please visit their website: downlightsnz.com

Want to enjoy “Koura Body” even when you have left the hotel? Not a problem- we sell our full range in our gift shop, including our coffee cups, and reusable bags. Simply enquire at reception. And remember, together, we can all make a difference to preserve our beautiful environment for future generations to come.

How to be an eco-friendly traveler



Top 10 easy and practical tips to help you become a 'Green Traveler'

Save water

You may wish to help save water by turning off the tap tightly and avoid leaving water running or by having a quick shower.

Save energy

Room key cards are designed to control the lights in your room. Please consider turning off your TV and heating/cooling, when not in the room.

Recycle

Please leave any recyclable waste e.g. newspaper, glass or plastic bottles beside the bin in your room to be included in our recycling system.

Rethink the buffet

Please enjoy your buffet meal, if dining with us. We take great pride in creating seasonal menus. Help us ensure that our food is eaten, not wasted.

Reuse linen or towels

If you are staying with us for several days, please feel free to decline a towel or linen change from our housekeepers by hanging towels up on the towel rail.

Avoid bottled water

Plastic bottles account for a lot of waste. We would like to assure you that NZ's tap water is pure and 100% safe to drink.

Pack light

Every kilo counts when flying. The more a plane weighs, the more carbon emissions it produces. Pack only what you need.

Reusable bags

Take your own reusable bag when you go shopping. Help put a stop to single use plastic bags.

Bike, walk or EV's

Walk, bike, or use public transportation to get around whenever possible, which cuts down on gas usage and saves you money. If you are hiring a car, try to go hybrid or electric.

Keep New Zealand beautiful

If you're walking on NZ's beautiful bush walks, always wear clean shoes and use spray stations to prevent the spread of 'Kauri Die Back Disease'.

Your stay at Auckland Airport

Enjoy a breath of fresh air within easy reach of Auckland Airport



Planning your next event in Auckland?

Enjoy free-flowing creativity aided by modern, open spaces and unique artwork placed throughout our conference spaces. Situated in an open parkland and surrounded by New Zealand fauna and birdsong, our Conference Centre offers an experience unlike any others in Auckland CBD or surrounding the airport. With 12 modern meeting spaces, our range of room types are ideal for varying needs and budgets.

Need a Boardroom by the hour? We offer rental of our boardrooms for only \$65/hour (min. 2 hours), an economical option for those shorter meetings!

Special occasion coming up? Whether you're after an intimate celebration or something with all the bling, our event packages are designed to take the stress out of organizing important milestones!

Our team of specialists give you the attention you deserve and ensure that your event is a success. Get in touch: conference@jetpark.co.nz



Where's our shuttle?

Stay with us and enjoy the convenience of around the clock complimentary direct airport transfers. We've created this cool feature on our website where you can see the live location of our shuttles at any time! Visit jetparkauckland.co.nz and click the book pick-up button.

Worried about parking while away? Let us ease your load!

Enjoy the convenience of our airport parking service. Jet Park Hotel Auckland Airport now offers an airport parking service – even if you don't stay with us. Please check with our friendly reception team for more information (T&C's apply).

Dine at Auckland Airport

Te Maroro Restaurant & Bar | Koura Café



No time to sit down for our amazing dining experience? Our Koura Café has a superb selection of freshly made sandwiches, salads, bagels, slices and muffins- all of which can be taken away with you. Make sure you try our delicious and caffeine-free range of Latté Lab hot drinks, fresh smoothies and home-made chocolates and macaroons.

We also have lovely gift boxes so you can take home these delectable treats, perfect for yourself or a loved one! We look forward to welcoming you at the Koura Café- open 24 hours, located in the main hotel lobby.



Delicious new summer menu

Indulge in classic tastes with a haute flair in our bistro restaurant, Te Maroro. Our dishes reflect a fusion of local and international cuisine, with flavours to satisfy any palette. A selection of New Zealand wines are available to compliment your dish, as well as a selection of local beers.

Our Kitchen team take great pride in creating seasonal menus using the best quality locally sourced ingredients. Our summer bistro menu combines a delicious mix of comfort food and fine dining options, or try our shared plates. Bring your colleagues, loved one or family along to our restaurant and bar- serving breakfast, lunch and dinner daily. For menus and dine times, please check the 'cuisine' section of our website or the back of your compendium.

Things to do in South Auckland

Discover the best of Auckland is right on your doorstep



Only 3.9kms from the hotel, **The Villa Maria Estate** story truly personifies the New Zealand ideal. In little more than 50 years, it has become one of the country's premier wine producers, reaching into markets around the world. villamaria.co.nz



Let your imagination take hold and drift back in time at the **Ōtuataua Stonefields**, only 6kms from the hotel! Volcanic stones belched from local eruptions were used by Maori to demarcate gardens and to warm the soil for staple crops.



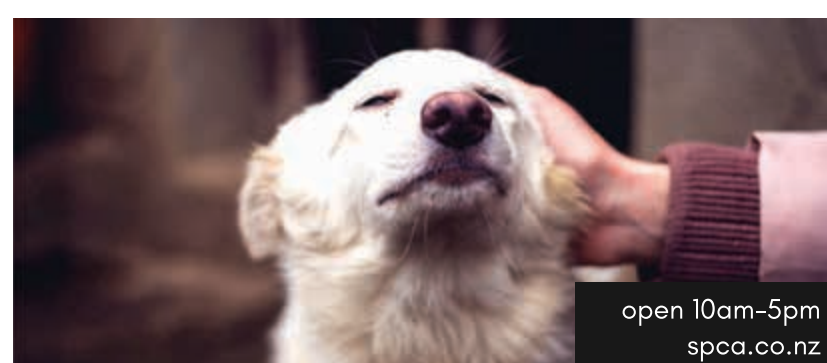
Spread over 64 acres, with over 10,000 plants, both indigenous and exotic and sub-tropical climate, **Auckland Botanic Gardens** is a gardener's paradise. Guided walks are available and there's a tractor-drawn 'train' for Sunday garden-lovers.



Vector Wero Whitewater Park features two white water rafting courses and 9,000 sqm of beautifully clear water to explore, it's a thrill seeker's playground. Perfect for families, groups or corporate team-building.



Attention all keen clothing shoppers. You have struck gold! **DressSmart** is New Zealand's largest outlet shopping centre. Find outlets for the best known quality brands, and pick up some amazing bargains. Don't forget your credit cards!



Often referred to as 'The Animal Village', visit the **SPCA Centre** to see puppies, kittens, rabbits and much more! Founded in 1883, SPCA has been protecting animals for over 130 years. The centre is only a 5 minute walk from the hotel.

Your stay at Hamilton Airport

Make the most of your stay and enjoy the best of the Waikato



Hamilton Re-Launch a Success!

Jet Park Hotel Hamilton Airport in conjunction with Waikato Regional Airport Ltd hosted a successful re-launch event on 5th December 2019. Complete with the red carpet treatment, over 200 VIP guests, local Iwi, dignitaries, suppliers, staff, family and friends were entertained and impressed with the top-to-toe renovation.

Says Hotel Manager, David Latu- "Thanks to some truly amazing team-work, and many hours put into the top-to-toe hotel renovations that are now complete with a modern new reception area, restaurant and bar, new café, updated conference spaces, guest rooms and key facilities. Guest rooms now feature new bathrooms, new beds, TVs, cabinets, carpets and curtains. The difference between the original rooms to fully renovated is amazing!"

Set in picturesque countryside, this hotel offers complimentary WiFi and overnight parking and is just minutes away from the Riverside Golf Course and 15 minutes' drive from Hamilton City Centre.



Planning your next meeting before April'20?

Our meeting rooms are designed to keep you inspired and focused with spaces offering natural light, modern facilities and nourishing menus.

Enjoy the benefits of our Day Delegate Special, from only \$55 pp. Minimum of 25 delegates, this special is only valid for new bookings with events until 31 Mar 2020.

Achieve your goals and maximise performance, with our team of experts taking care of everything.

Get in touch: hamiltonconference@jetpark.co.nz

Dine at Hamilton Airport

Propeller Restaurant & Bar | Koura Cafe



Just a short stroll from Hamilton Airport is Propeller Restaurant & Bar, and before (or after) you catch a flight we invite you to fuel up from head chef Manish Kamath's family-friendly bistro menu. Not travelling? Feel free to drop in for a meal anyway. Enjoy delicious, fresh meals such as pan-fried dumplings, pork buns or chicken tacos for lunch; or lamb shank, T-bone steak, pan-fried salmon or grilled chicken burger for dinner. Says chef, "I wanted a homely menu, something wholesome and healthy; we've kept things simple."



The newly refurbished restaurant has been named after a vintage Hawker Hind aeroplane propeller gifted by the previous owner. The proudly displayed wooden propeller is dated 1933, but the restaurant has a smart 21st Century fit-out and is an oasis of calm in the midst of busy take-offs and landings nearby. The 60-seater restaurant is open for breakfast and dinner seven days a week, and for lunch Monday-Friday. Jet Park Hotel also has Koura Café adjacent to the reception area, offering tasty and fresh cabinet food- perfect for those on the go. Conferences and special events of up to 200 people are all catered from the extensively upgraded Propeller kitchen.

Things to do in Hamilton

Discover the Mighty Waikato



The visually stunning **Hamilton Gardens** are webbed by paths that journey through a gallery of themed gardens from grand Italy to tranquil Asia. The themed gardens are open from 7:30am to dusk every day of the year.



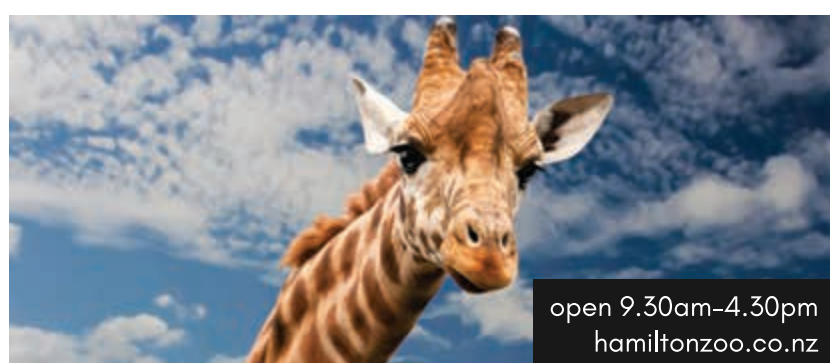
Experience the real Middle-earth at the Hobbiton movie set, where, in the heart of the Waikato region, you can step into the lush pastures of the Shire, as seen in The Lord of the Rings and The Hobbit trilogies.



On the banks of the Waikato River, in the heart of Hamilton's south-end cultural precinct, **Waikato Museum's** 13 galleries feature more than 25 new exhibitions and 100 public events annually. Discover art, social history, tangata whenua and science.



Are you a golf enthusiast? **Riverside Golf Club** has taken two of the best Golf Clubs in the Waikato and transformed them into the ultimate golfing experience. Located only minutes away from the hotel, an experience not to be missed!



Home to over 600 native and exotic animals, including the largest walk-through aviary in New Zealand dedicated to native birds and plants. Set in tranquil surroundings, **Hamilton Zoo** is the ideal destination for a memorable day out.



The Blue spring is fed from the Mamaku Plateau where the water takes up to 100 years to filter through; the resulting water is so pure and clean that it produces a beautiful blue colour while being virtually clear.

Your stay at Rotorua

Your home away from home



Relax and refuel at Te Puru Café

Exploring the exciting region of Bay of Plenty can really work up an appetite and Te Puru Café is the perfect place to refuel after a busy day packed with adventure. Sit back and indulge in our café menu while you take in a tranquil pool view.

We invite you to start the day the right way with either our extensive continental range or hearty cooked breakfast options. Got a big appetite? Try our 'Big Breakfast' which includes 2 eggs made your way, streaky bacon, sausages, hash browns, tomato, mushrooms with toasted ciabatta and tomato relish. We offer a great espresso, tea or chilled beverage range. After something different? Try our Jet Park Signature Popcorn Latte—a double shot espresso combined with popcorn infused milk—Yum!

Rotorua is a hub of superb restaurants and cafes. Did you know? You can also order your food from other restaurants around the CBD and still enjoy it in the comfort of your room. Make sure you try the amazing seasonal specials at Terrace Kitchen and Urbano Bistro. Please note, ordering and delivery is your responsibility, however we are happy to offer advice on the 'best eats' around town.



Space for the entire family

Our Family Suites are the perfect choice for families who want some extra space to stretch out in and unwind. These suites have been designed especially for the modern family. Complete with 2 rooms— one with a lounge and dining area, plus kitchenette, and the other separate adjacent room with King size bed. En-suite bathrooms have a spa bath and a full range of our unique amenities.

Complete with kids toys, books and cushions, Sky television with kid's channels and complimentary WiFi— lots to keep the children entertained!

Your adventure at Rotorua

Discover the heart of Kiwi culture in Rotorua



Crankworx Rotorua returns March 2-8 2020

Born in Whistler, B.C. in 2004, Crankworx has evolved into a multi-stop international festival series, bringing together the best mountain bike athletes to compete in elite-level competitions in a variety of disciplines, as well as hosting races for amateurs, Kidsworx contests for young riders, participatory events, and celebrations of mountain bike culture, all while showcasing amazing destinations. Crankworx Rotorua took flight in March 2015, becoming the first Crankworx festival outside of North America and Europe. Since then it's played host to some of the most memorable moments in Crankworx history. For more information or purchasing your tickets visit: **crankworx.com**.

Don't miss out on this truly amazing experience- Grab your tickets and book your accommodation now! Jet Park Hotel Rotorua is ideally located close to the action, and has bike wash and storage facilities should you wish to get in amongst the action- literally!



Welcome to the " Sulphur City"

Did you know that Rotorua is nicknamed "Sulphur City" due to the hydrogen sulphide emissions? The smell is a reminder of the geothermal activity of this beautiful region, the intense presence of beneficial minerals and the readily available natural remedies that Mother Nature offers freely in Rotorua. Instead of the smell becoming unbearable the longer you stay, the aroma fades, and once a traveller has moved on from Rotorua, it may even be missed.

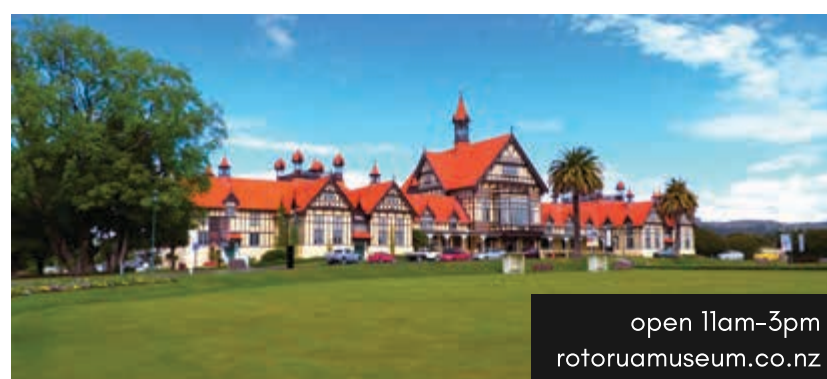
The high levels of sulphur are also why some fittings (hotel facilities) may be discoloured, but rest assured they still work fine!

Things to do in Rotorua

Explore the famous geothermal region



The Redwoods-Whakarewarewa Forest is a spectacular day out for the entire family. Stroll or bike along superb tracks as you take in panoramic lake views, spot exotic and native tree species and marvel at the areas geothermal activity.



Uncover the enthralling history of both the **museum and the gardens**. Take a guided tour with the museum staff who describe Rotorua's volatile landscape, rich culture and legendary figures while you explore the historic grounds.



Travel back in time with an award-winning New Zealand's cultural attraction with powerful performances and ceremonial rituals. Discover the protocols, customs, and stories sacred to our indigenous people at **Tamaki Māori Village**.



One of Rotorua's most well-known attractions, **Skyline** hosts a range of exciting, family fun activities. Experience ziplining and take in the expansive views of Lake Rotorua or challenge each other to a race on the luge.



A truly unique activity with four ball rolling tracks all designed for the ultimate thrill ride! Try it on your own or add to the fun by sharing your zorb with friends. Invented by local New Zealanders, the **Ogo** is an unforgettable Kiwi experience.



Soar through the trees and experience New Zealand's ancient forest like never before – in an award-winning zipline adventure with the **Rotorua Canopy Tours**. Journey with authentic Kiwi guides and come face to face with the native birds.

CREATING EASE IN JOURNEYS

0800 538 466 | [JETPARK.CO.NZ](https://jetpark.co.nz)

